



Hawaii Agriculture Research Center

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To: Donna Mo
Smart Communication
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Think Smart, Think Smart Communication

From:
Stephanie A. Whalen, President and Director
Hawaii Agriculture Research Center
99-193 Aiea Heights Drive,
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Jo Ann Johnston, China Marketing Project Director
808-987-4265 * Email: jajco47@hawaii.rr.com

Catherine Chan-Halbrendt

Project: USDA, FAS, EMP China Marketing Project Product Brochure:
Shipping High-End Value-Added Hawaii Gourmet Food Gift Basket to China

Dear Donna,

On behalf of the China Marketing Committee, we would like to thank you for your excellent service and we want you to know that we are very pleased with the quality of work your company provides. We sincerely appreciate your responsiveness and the way you conduct business. The brochure you created for us is very impressive and should be a huge success.

Congratulations on a commendable job; you showed creativity and initiative and we were able to rely on your flexibility and courteous service. You and your staff were knowledgeable and helpful and you consistently made extra efforts to assist us in meeting our needs and completing our project on time.

We wholeheartedly appreciate the friendly business relationship we have with you and your company. We want you to know that we are grateful for your efforts and look forward to continuing our business relationship.

We would be honored to recommend your company to others because of our satisfaction with your service. We look forward to doing business with you for years to come.

Sincerely,

Stephanie A. Whalen, President and Director
Hawaii Agriculture Research Center